

# 3CX Cloud: A Fully Managed, Complete Unified Communications System

## WHAT IS THE 3CX PHONE SYSTEM?

### FUTURE PROOF YOUR COMMUNICATIONS

Today's business landscape requires more than a landline. Customers need more ways to connect and you don't want to lose valuable business and revenue to missed calls.

The Technology Group's award-winning 3CX solution ensures you have reliable, future-proof communications wherever you are. Work remotely using native iOS and Android Apps, conduct remote business meetings in a single click, and service customers with built-in live chat, Facebook messaging, and SMS.



### NATIVE MOBILE APPS FOR IOS AND ANDROID

Make a good impression, by using your office extension on the move. With the 3CX mobile apps for iOS and Android you can call, chat and conference from your own device and save hundreds on pricey business contracts. The best bit? Calls to other extensions are completely FREE and external calls are already covered by your monthly plan.

### WEB MEETING / VIDEO CONFERENCING

Featuring HD video, file sharing, whiteboards and more, it's never been easier to meet, teach and collaborate online. You can even personalise your video conferencing platform with your corporate branding. 3CX WebMeeting utilises WebRTC technology, to offer secure conferencing without the need for complicated pin codes and logins. It's video conferencing, without the hassle!



### True Omnichannel Communications

The customer or chat agent can instantly elevate the chat to a call to explain better. Customer's query with history can be shared with other team members for their feedback to resolve issues faster. And it's not just live chat or voice - handle your Facebook and SMS messages from the same interface.

